

**PENNINE LANCASHIRE BUILDING CONTROL**



<b>DATE</b>	<b>5<sup>th</sup> September 2017</b>
<b>PORTFOLIO</b>	<b>Pennine Lancashire Building Control</b>
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**Performance Monitoring**

**PURPOSE**

1. To provide the Joint Committee with performance monitoring information updated to include period June – July 2017.

**RECOMMENDATION**

2. That the Joint Committee notes the performance monitoring data provided.

**REASONS FOR RECOMMENDATION**

3. To ensure that the Joint Committee is kept fully informed of Pennine Lancashire’s Building Control’s operational performance against the targets set out in the Business Plan and the Policy and Procedures Manual.

**SUMMARY OF KEY POINTS**

4. Performance monitoring takes place on a continuous basis and the subsequent data is contained within Appendices 1-5.

Appendix 1 – records operational team performance.

Appendix 2 – highlights technical support team performance for June – July 2017.

Task 1 has been recorded as a poor level of performance not aided by recent staff leave being taken and the servicing of our two PLBC office bases.

Task 3 has no value recorded as the newly introduced BwDBC back office financial system has not been fully functioning correctly; investigations are on-going with BwDBC Finance

colleagues in this regard.

Task 5 is still being recorded as poor, again this is due to fluctuations in volumes of enquires which, if significant in number, can place a pressure on staff whilst performing other administrative duties.

Appendix 3 – indicates a summary of Building Regulations applications received and the continued trend of lower volumes of submissions. Q1 period saw 195no. deposited applications which, is lower than previous years (Q1. 2015/16 – 285no; Q1 2016/17 – 226no.).

The start of Q2 has again seen a low number of applications deposited at 57no. for July 2017.

Appendix 4 – highlights site commencements and for 2017/18 Q1 period 204no. commencements of works were recorded highlighting the improved start to the year, up on the previous 2016/17 Q1 figure of 173no.

The start of Q2, in contrast to Appendix 3 submission data, has seen a strong number of starts noted at 107no. reflected by good housing activity within each respective Partnership Borough.

Appendix 5 – contains data relating to private sector Approved Inspector (AI) activity within PLBC and the continued trend of an increase in deposited Initial Notices (IN) for 2107/18, particularly in the private domestic market, has seen 84no. IN deposited for Q1 period resulting in an increase from previous years Q1 period (2015/2016 – 49no. 2016/2017 – 55no.)

The current AI market share is noted at 33.52% (120no. IN's) – 2016/17 like-for-like period 21.17% (83no. IN's).

## **FINANCIAL IMPLICATIONS AND BUDGET PROVISION**

5. Despite the low number of recorded Building Regulation submissions being deposited and the increase in Approved Inspector activity, PLBC has seen an improved financial performance over the first four months of 2017/18. This increase in revenue is primarily attributed to the positive PLBC registered on-site activity, mainly within the housing sector and, more commercial/ non-domestic project involvement which has allowed for the projected income forecast being increased from £412k to £420k.

## **POLICY IMPLICATIONS**

6. None.

## **DETAILS OF CONSULTATION**

7. Paul Gatrell - Head of Housing and Development - Burnley Borough Council  
Ian Richardson - Director of Growth and Development - Blackburn with Darwen Borough

Council

**BACKGROUND PAPERS**

8. None.

**FURTHER INFORMATION**

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**ALSO:**